



# Kelsey's Sit, Play, and Stay

Phone: 716-430-0119

## Service Agreement

This agreement shall remain in effect until terminated by either party in writing and is between Kelsey's Sit, Play, and Stay and \_\_\_\_\_ (hereinafter referred to as "client") who resides at

This agreement constitutes permission to enter above address and perform duties as outlined in the Client and relevant Pet Information Sheet, Service Agreement, and Veterinarian Release.

Any changes to this agreement must be done so in writing or they will be null and void. Kelsey's Sit, Play, and Stay has the right to make any changes to this agreement at will without notice. With any changes, a new agreement will be presented before any new services are rendered.

Dates of Service: \_\_\_\_\_ to \_\_\_\_\_

Services:

- Dog sitting
- Cat sitting
- Small Animal sitting
- Fish care
- Bird sitting
- Dog walking

Rate quoted: \$ \_\_\_\_\_ per \_\_\_\_\_

Payment for Services:

- Check
- Cash

Key Release:

- Return day following your return (\$5 fee)
- Kept on file for future use

Any medical/health concerns (Must fill out Medication Permission slip if administering meds):

Veterinarian Release Form read and signed:  Yes  No

Client and relevant Pet Information Sheet filled out:  Yes  No

Notification of after hrs, holiday, and convenience fees  Yes  No

Convenience fees are as follows(excepting emergencies):

Less than 1 week - \$3    Less than 24 hrs - \$5    Less than 8 hrs - \$10



**Additional Information/comments:**

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## Policies and Procedures

### **1. Liability Policies:**

- a. Kelsey's Sit, Play, and Stay and its contractors agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Kelsey's Sit, Play, and Stay or its contractors, unless arising from gross negligence on the part of Kelsey's Sit, Play, and Stay. Client agrees to notify Kelsey's Sit, Play, and Stay of any concerns within 24 hours of returning home.**
- b. Kelsey's Sit, Play, and Stay cannot be responsible for pets that bite, suffer an accidental death or escape from faulty fencing or from inside the home due to faulty screens, doors, etc.**
- c. Kelsey's Sit, Play, and Stay cannot be responsible for any complications pets may suffer or actions of pets while they are unattended.**
- d. Kelsey's Sit, Play, and Stay or its contractors shall not be held responsible for the loss, injury, death, or actions of any pet that the client has let outside or has instructed Kelsey's Sit, Play, and Stay to allow outside while sitter is not there. This includes pets with doggie doors and outdoor pets.**
- e. The client understands that all pets (where appropriate) must have a veterinarian and must be up to date on the rabies vaccination. Client agrees to reimburse Kelsey's Sit, Play, and Stay for all costs (including, but not limited to, medical care and lost wages) associated with contracting any ailments while exposed to pet(s).**
- f. All pets with electronic fences must wear their collars with fresh batteries. Kelsey's Sit, Play, and Stay is not responsible for any animals that get out or inside of perimeter.**
- g. Kelsey's Sit, Play, and Stay will sit for acutely ill animals and/or those with uncontrolled medical conditions with the understanding that we are not veterinarians and cannot be held responsible for adverse reactions to medications or therapy instructed by Client. We suggest the pet be boarded with a vet if complications are foreseen.**





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**breaks, etc. The pet sitting payment is gathered in the event of additional unforeseen visits or other costs (such as food, supplies, or vet fees). Payment is expected within 10 business days of the completion or invoicing of daily services or a late charge of \$15 will be applied every 5 business days until, at the very least, payment arrangements have been made.**

- 6. Cancellation Policy: Cancellations must be received within 24 hours of scheduled walk/visit or a cancellation fee of \$18 will apply. Cancellation of overnight service must be given with 1 weeks notice or 100% of the fee will be retained. If client returns home early, cancels remaining visits for current scheduled visits no refund will be issued. Kelsey's Sit, Play, and Stay reserves the right to deny service or terminate service because of safety concerns, financial concerns, or inappropriate or uncomfortable situations.**
- 7. Privacy Policy: Any and all information collected by Kelsey's Sit, Play, and Stay is for our working records only.**

**By signing below the client fully understands and agrees to the contents of this agreement:**

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**Client's signature**

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**Date**